

# ANNUAL REPORT FISCAL YEAR 2020

***DCCCA, Inc.***  
**IMPROVING LIVES**

**WWW.DCCCA.ORG**



# OUR MISSION

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DCCCA is a 501(c)(3) organization operating in Kansas, Oklahoma, and Missouri providing social and community services that improve the safety, health, and well-being of those we serve.



## ACCREDITATION

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DCCCA's programs are consistent with best practices in the industry and are accredited through the Council on Accreditation (COA). DCCCA has been accredited by COA since 2007. In 2019 DCCCA completed the reaccreditation process extending accreditation through June 2023.





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**IMPROVING LIVES**



**DCCCA**

# VALUES

PROVIDING EDUCATION  
AND SERVICES BASED ON  
RESEARCH AND A  
DEDICATED COMMITMENT  
TO IMPROVING LIVES

VALUING THE PEOPLE  
AND COMMUNITIES WE  
SERVE BY RESPECTING  
THEIR EXPERIENCES  
AND TREATING THEM  
WITH DIGNITY

ENCOURAGING  
LEADERSHIP BY  
CHALLENGING EXISTING  
CONDITIONS AND FINDING  
INNOVATIVE WAYS TO  
GROW AND LEARN

DELIVERING HIGH QUALITY  
SERVICES EVERY DAY AND  
HOLDING OURSELVES  
ACCOUNTABLE FOR OUR  
OUTCOMES

# OUR PROGRAMS

## CHILD WELFARE

### Child Placing Agency

DCCCA Specialists recruit, train, and provide 24-hour support for foster families across Kansas.

### Family Preservation

DCCCA delivers specialized in-home services to families to build on family strengths and reduce the risk of children being placed in foster care.



## CLINICAL SERVICES

### Behavioral Health

Substance abuse residential and outpatient treatment, recovery support services, and outpatient mental health services are provided by DCCCA across Kansas.



# OUR PROGRAMS

## COMMUNITY-BASED SERVICES

### Prevention Services

DCCCA provides communities with education, resources, and training support on how to prevent substance use utilizing local partners, key data, and evidence-based practices.

### Traffic Safety

DCCCA provides traffic safety education resources to communities in Kansas, Oklahoma, and Missouri.



## OPERATIONS

(Finance, Human Resources, Quality Improvement, Research and Evaluation)

### Quality Improvement

Using a data-driven approach to measure the success and effectiveness of our programs, we determine appropriate and measurable outcomes to improve the quality of the services we provide.



# LETTER FROM THE CEO

Lori Alvarado



As I look back on the rich history of our agency, and reflect on this fiscal year, I believe DCCCA thrived in a year like no other. Despite many new challenges, DCCCA staff and programs excelled beyond expectations, learning new ways to deliver services and finding techniques to innovate and create.

FY2020 brought about some exciting new opportunities for DCCCA as a whole, not to mention successes of our individual programs:

- Won awards for two family preservation regions, returning to work in which the agency excelled, which required a three-month start up instead of traditional six months (hiring staff, initiating two evidence-based practices, training staff, setting up infrastructure and offices)
- Remodeled, held an open house and completed moves for all our services into one location in Wichita
- Initiated a staff-led team to address racism, discrimination, and injustice
- Increased our internal capacity for leadership development by training 12 employees

And then we experienced the challenges of an unexpected pandemic. Despite these unprecedented times, DCCCA employees responded and served by:

- Moving our Wichita residential center
- Closing, then reopening our residential treatment centers with all new protocols, processes, and treatment models
- Shifting an in-person youth conference to a total virtual event in just a few weeks with more than 300 youth attending across the state
- Learning virtual technology to provide conferences, workshops, and meetings as well as to provide online therapy to outpatient clients
- Securing personal protective equipment so our residential and home-based services could continue
- Seeking funding to continue payroll and provide safety equipment and supplies so staff could continue meeting clients and families in person
- Initiating a variety of activities, workshops, and events to keep our suddenly separated workforce connected and supported

# LETTER FROM THE CEO

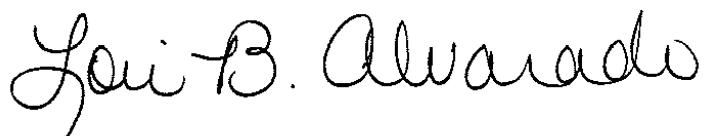
The fiscal year ended with DCCCA stabilizing its COVID-19 service delivery efforts. Adjusting our models to protect staff while still ensuring child safety, behavioral health treatment, community engagement efforts, and foster family support became a constant learning process. Staff provided key information so that services were provided safely yet effectively.

DCCCA's response to the pandemic and the ability of staff to persevere and deliver the same quality services is a testament to our creativity, innovation and dedication. A situation that could have spelled the end for an agency such as DCCCA instead increased the commitment and devotion of staff to Improving Lives. We will continue to serve our communities with that spirit of perseverance, as we know these challenging times make DCCCA's services even more needed.

DCCCA's attention in the next year will focus on both internal and external efforts. Quality staff translates into the best services possible so recruitment and retention efforts will remain critical for success. Diversified funding creates stability and DCCCA will use an assertive approach in finding new business that fits our array of services. Additionally, serving the whole person, whole family, and whole community involves an emphasis on integrating programming to provide the more holistic approach to resources and supports. DCCCA expects to adapt and change as the environment in which we serve continues to be dynamic.

Thank you for your support of DCCCA.

Lori Alvarado, Chief Executive Officer





# FINANCIAL OVERVIEW

**\$23.98**

MILLION

## REVENUE and SUPPORT

Grants	\$14.68 M
Contracts	\$4.10 M
Other Revenue	\$2.30 M
Investment	\$1.59 M
Program Fees	\$1.32 M

**\$23.68**

MILLION

## EXPENSES

Community Based Services	\$2.66 M
Operations, Management and General Services	\$4.08 M
Behavioral Health Services	\$5.90 M
Child Welfare Services	\$11.05 M

*DCCCA strives to be exemplary stewards of all donor dollars while effectively and efficiently providing clients with quality services.*

# TESTIMONIALS

"DCCCA is always on the move with the population that they serve. They make sure they understand them and give them what they need."

– DCCCA Employee



"If we did not have the support of DCCCA, there are large areas of the state that I don't feel we would be able to serve, and certainly not serve as well."

– Community-Based Services Stakeholder

"They helped me become the person I am today."

– Client at Women's Recovery Center

"The folks at DCCCA, if you engage them with your passion, they'll see that and find a way to channel that energy into something good."

– Wichita Pastor



"We always recommend DCCCA to others and feel you do what is best for children and families."

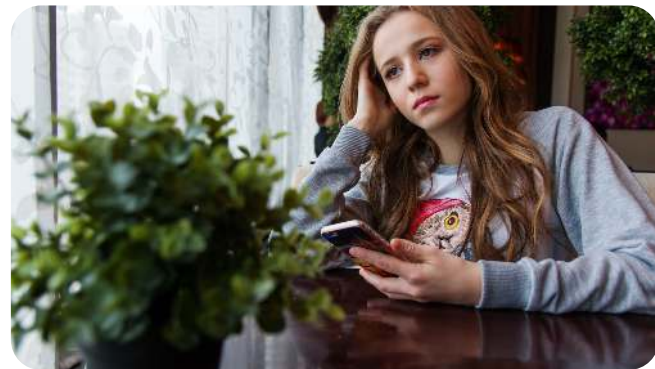
– DCCCA Foster Parent

# CLINICAL SERVICES



## BEHAVIORAL HEALTH SERVICES FY2020

Substance Use Disorder Treatments	1,985
Children Served in Licensed Childcare	86
Outpatient Mental Health Services	89
Social Detox Admissions	213
Social Detox Treatment Completion	73%
Residential Treatment Completion	65%



DCCCA has provided behavioral health treatment in Kansas since 1974. DCCCA's substance use disorder treatment programs served 1,985 individuals during the fiscal year, 86 children were served in our licensed childcare, including children who lived with their mothers at First Step at Lake View and Women's Recovery Center, and 89 individuals received outpatient mental health services.

The treatment programs experienced a 13% decrease in individuals served due, in large part, to the COVID-19 pandemic. The residential programs temporarily suspended admissions for two months and when reopening, reduced bed capacity 53% in order to mitigate virus exposure and spread. Outpatient services transitioned away from in-person interventions and quickly implemented full time tele-health virtual sessions. 213 people were admitted to social detox, representing a 23% decrease from prior year, also due to COVID-19. System wide, 73% of clients completed social detox and were admitted to ongoing treatment, and 65% of clients successfully completed residential treatment.

# BEHAVIORAL HEALTH

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## Expanded Collaborations:

- Treatment Access for Uninsured Men
- Drug Court
- Serve Uninsured Men Released from Jail

Joined DCCCA Family Preservation intervention for substance using families engaged in Child Welfare system.



DCCCA's Behavioral Health community collaboration initiatives continued their focus on integrated interventions in the midst of the COVID-19 pandemic. Partnerships prioritized primary medical care for residential treatment clients, Peer Support driven access to social detox services from the emergency department, treatment in lieu of incarceration for individuals with cooccurring criminal justice and mental health needs, and intensive care coordination.

Behavioral Health's collaborations expanded during the fiscal year to include timely treatment access for uninsured men, Drug Court in one community, and a new partnership in the state's largest community to serve uninsured men released from municipal jail. Finally, the Behavioral Health team joined DCCCA's Family Preservation team in the implementation of Sobriety Treatment and Recovery Teams, an intervention for substance using families engaged in the child welfare system.



# CHILD WELFARE



896

FOSTER FAMILIES

1,405

CHILDREN

**Served in Fiscal Year 2020**

DCCCA has provided Child Placing services since 2002 and Child Welfare services since 1997. DCCCA works with the Department for Children and Families (DCF - Kansas) and the Department of Social Services (Missouri) to recruit, train, and support foster families.

CPA specialists recruit, train and provide ongoing support for foster families across Kansas and Missouri. The specialists support foster families through all stages of their placement 24 hours a day, 7 days a week.

# FAMILY PRESERVATION

334

FAMILIES SERVED

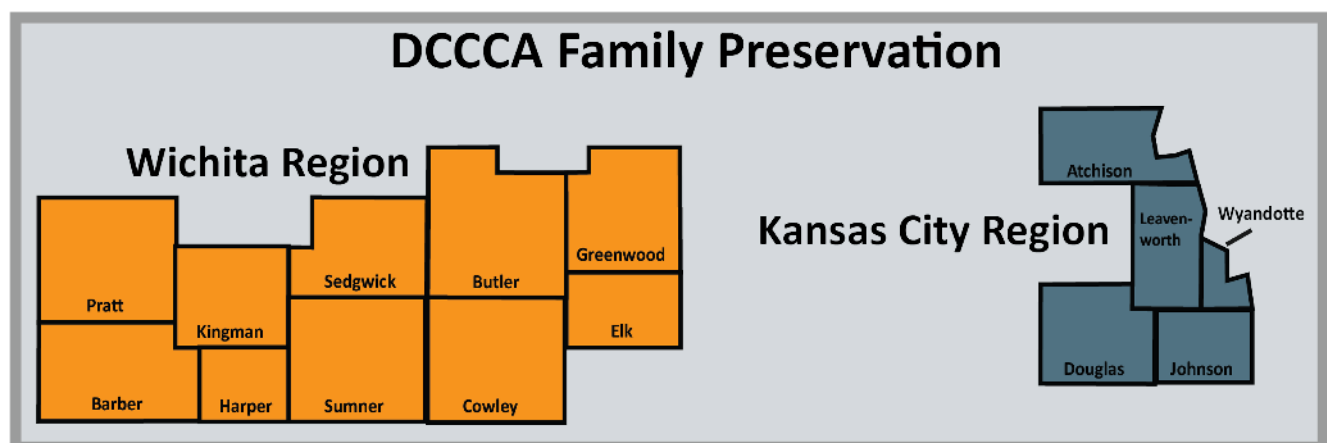


DCCCA received a new contract to begin Family Preservation services on January 1, 2020 to serve two regions in Kansas.

Wichita region - 10 counties (Barber, Butler, Cowley, Elk, Greenwood, Harper, Kingman, Pratt, Sedgwick and Sumner).

Kansas City region - 5 counties (Atchison, Douglas, Johnson, Leavenworth and Wyandotte).

Family Preservation therapists, case managers and family support staff provide in-home interventions to assist families in crisis by improving parenting and family functioning while keeping children safe. DCCCA supports families 24 hours a day, 7 days a week to promote the well-being of children and prevent children from entering the foster care system. DCCCA initially began providing Family Preservation services in 1997. DCCCA provided services to 334 families during the first six months of 2020.





# COMMUNITY-BASED SERVICES



DCCCA's prevention initiatives span multiple funding streams in two states. Prevention services programs design and develop learning modules and training resources focused on substance abuse prevention, mental health promotion, suicide prevention, and problem gambling prevention. We also have specific prescription drug prevention efforts in Kansas and Oklahoma.

In Kansas, we have two primary projects, a statewide training and technical assistance project and a statewide prescription drug misuse prevention project. Within our Kansas prescription drug prevention work, we contract with the Kansas Department for Aging and Disability Services and Kansas Department of Health and Environment to collaborate with key stakeholders to maintain and update the strategic plan to address prescription drug and opioid misuse. We also support the coordination of Naloxone distribution across the state.

In Oklahoma, we have three projects addressing different aspects of prescription drug misuse prevention and education. These projects focus on community-based planning and implementation of evidence-based prevention strategies, education focused on medical availability of prescription drugs with an emphasis on safe use, storage, and disposal of prescription drugs, and promotion of Naloxone administration.

## PREVENTION HIGHLIGHTS

- Kansas Opioid Conference, more than 350 participants
- Developed system for Naloxone distribution in Kansas
- Formation of the Douglas County Youth Prevention Board
- Received new funding to address opioids in Kansas, support injury prevention planning, and youth wellness initiatives
- Virtual Kansas Youth Community Change Conference (KYC3) – 303 participants, 25 sessions
- Virtual Oklahoma County Opioid Summit – 211 participants, seven sessions
- Offered 105 prevention trainings with 3,007 participants
- Provided training and technical assistance to 80 community coalitions

# TRAFFIC SAFETY

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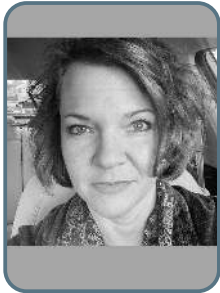
DCCCA maintains a partnership with the Kansas Department of Transportation to provide education and safety resources through the Kansas Traffic Safety Resource Office. DCCCA also developed and operates SAFE (Seatbelts Are For Everyone), a teen-run, peer-to-peer program in Kansas, Missouri, and Oklahoma. This program is designed to reduce the number of motor vehicle-related injuries and fatalities among teens and is a proven countermeasure that works to change behavior. Additional grant funding for underage drinking projects and youth programming is also received.

## TRAFFIC SAFETY HIGHLIGHTS

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- SAFE has expanded to 172 schools in 57 counties
- Received FY21 Grant funding for the OKSAFE project
- Updated the Driver Education Toolkit for Driver Education teachers
- 3rd Annual Kansas Teen Transportation Safety Conference – 234 Teens and Sponsors
- Impaired Driving Conference – 211 law enforcement officers and attorneys
- Maintained 123 Child Passenger Safety Stations with 721 CPS Technicians and 27 CPS Instructors
- Distributed \$100,000 worth of car seats to the stations for distribution to low SES populations
- Distributed 547,000 pieces of traffic safety literature

# BOARD OF DIRECTORS



**Nikki White**  
-President



**Ernesto T. Hodison**  
-Vice President



**Mike Malm**  
-Treasurer



**Krystal Butell**  
-Secretary



**Pat Slabaugh**



**Chris Caldwell**



**Dorothy Devlin,**  
LMSW



**Howard Ebmeier,**  
Ph.D.



**Morris D. Faiman,**  
Ph.D.



**Rodney Bishop,**  
M.D.



**Sheila**  
Vander Tuig



**Donna**  
Horner-Queal



**John J.**  
Monaghan, Jr.



**Steven J.**  
Martens



**Jason**  
Walker





*DCCCA provides social and community services that improve the safety, health, and well-being of those we serve.*



#### Headquarters Location

**DCCCA**  
3312 Clinton Parkway  
Lawrence, Kansas 66047  
(785) 841-4138  
[www.DCCCA.org](http://www.DCCCA.org)

## DCCCA Locations

DCCCA - Edmond  
124 N. Bryant #C1  
Edmond, Oklahoma 73034  
(405) 548-5061

First Step at Lake View  
3015 W. 31st Street  
Lawrence, Kansas 66047  
(785) 843-9262

Elm Acres Recovery Center  
1102 S. Rouse  
Pittsburg, Kansas 66762  
(620) 231-9840

DCCCA - Wichita  
8901 E. Orme St.  
Wichita, Kansas 67207  
(316) 267-2030

DCCCA - Hays  
205 East 7th Street  
Hays, Kansas 67601  
(785) 841-4138

Lawrence Outpatient  
1739 E. 23rd St.  
Lawrence, Kansas 66046  
(785) 830-8238

DCCCA - Pratt  
501 South Ninnescah  
Pratt, Kansas 73106  
(620) 672-7546

DCCCA - Winfield  
104 1/2 W. 9th Street  
Winfield, Kansas 67156  
(620) 221-3720

DCCCA - Independence  
409 North Liberty Street  
Independence, Missouri 64050  
(785) 841-4138

DCCCA - Mission  
6950 Squibb Road, Suite 430  
Mission, Kansas 66202  
(913) 222-8225

Kansas Traffic Safety Resource Office  
2930 SW Wanamaker Dr. Suite 100  
Topeka, Kansas 66614  
(800) 416-2522