



FREQUENTLY ASKED QUESTIONS

What if my child needs an antibiotic or something for pain?

If the medication is for a short time or an acute episode, we recommend going to the local pharmacy. We would rather the child not have to wait.

How do you handle controlled substances that require us taking a copy of the prescription to the pharmacy to fill?

Most physicians work with us and will send us an 'e-script' so we can package the medications for you. If the physician doesn't have the ability, he/she can mail us the prescription. Almost all behavioral health providers use 'e-script'.

What happens when I get a new child?

If the child has already been using MED Manager we will contact you to ensure the 'box' follows. If the child hasn't started our services, you call the outreach coordinator and she will get the child set up.

What about over the counter medications?

We can package those for you, but we charge the retail cost for them if they are not covered by insurance.

What is the cost to participate in MED Manager?

There is no cost, other than the cost of the medication, which we bill to insurance.



Who can participate?

MED Manager is for anyone who wants to spend less time ordering refills, going to the pharmacy and setting up medications; children, older individuals, families, residential facilities.

How much time does all of this take?

The initial set up takes between 30-45 minutes. It will take a couple of weeks to get the first boxes to you. After that you will have monthly telephone contact with the patient care coordinator. Much less time and hassle than going to the pharmacy.

What happens if we get a new prescription or one changes during the month?

We will send you the new prescription with enough pills to cover you until your next box comes. With the prescription will be instructions on how to modify the pack. We 'walk' you through the change, and you can call us anytime.

How do I sign up?

You can either call the pharmacy at 316-775-5210 or the Nurse Outreach Coordinator, Mary Beth, directly, at 316-519-4187. When you call Mary Beth she will set up a time to meet that is convenient for you.